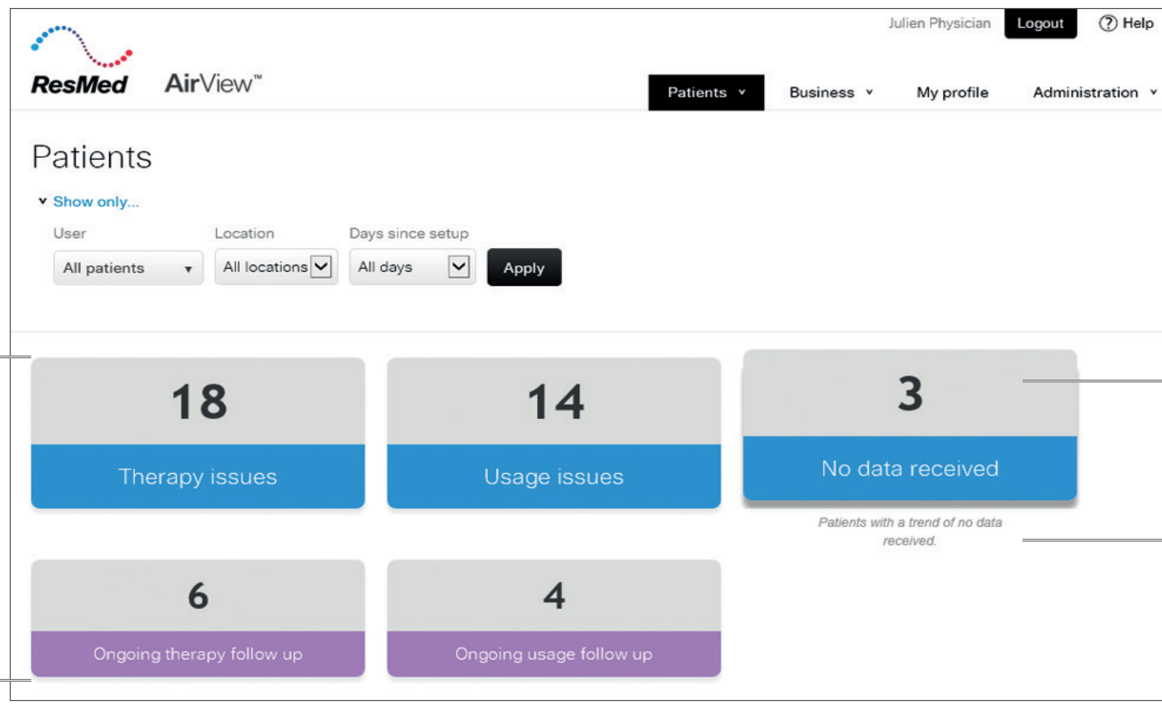
Action Groups Guide

The **Action Groups** feature of AirView filters your patients into actionable groups based on certain criteria. It helps you manage your patients efficiently by focusing your attention specifically on patients that need your assistance.

Action Groups allow you to manage your patient population efficiently. For selected organisations, **Action Groups** will be activated in your AirView account. Patients are added/removed from a group based on having met a certain criteria. Additionally, you can exempt the patient from a certain parameter.

To navigate, from the **Patients** menu, select **Action Groups**.



Action Groups

Patients are filtered into actionable lists based on certain criteria.
Click any one of these groups to see specific patient therapy data for the past 10 days.

Number of patients

Indicates the number of patients in the group.

Rule description

Hover over any one of these groups to display a brief description of the rule that made up the group.

Therapy issues	Usage issues	No data received	Ongoing therapy follow up	Ongoing usage follow up
Identifies patients who have experienced higher than expected mask leak, AHI or CAI in their first 30 days of therapy.	Identifies patients who have demonstrated a trend in low usage on their device in their first 30 days of therapy.	Identifies patients whose data have not been transmitted for 3 days in their first 30 days of therapy and for 10 days after the first 30 days.	Identifies patients who are experiencing higher than expected mask leak, AHI or CAI after their first 30 days of therapy.	Identifies patients who have demonstrated a trend in low usage on their device after their first 30 days of therapy.

ResMed

Action Groups: auto-add rules

AirView automatically adds patients into Action Groups when they meet the relevant criteria and removes them when they no longer meet those criteria. Patients can also be manually removed from Action Groups. Please see pages 5 and 6 for details on auto and manual removal.

Rules

Patients who meet these criteria are automatically added to relevant group

Therapy issues: Mask leak, AHI & CAI	Usage issues: < 4 hours*	No data received

DURING — First 30 days

Therapy issues

Issue	Threshold	Timing
95% mask leak	> 24 L/min	5 days in a row
and/or…		
AHI	> 10 per hour	5 days in a row
and/or…		
CAI	> 5 per hour	5 out of 7 days

Usage issues

Issue	Threshold	Timing
Daily usage hours	< 4 hours*	3 in first 7 days
		5 in first 14 days
		12 in first 21 days
		14 in first 28 days

No data received

Issue	Timing
No data received	3 days in a row DURING first 30 days
	15 days in a row AFTER first 30 days

AFTER — First 30 days

Ongoing therapy follow up

Issue	Threshold	Timing
95% mask leak	**> 24 L/min**	**5 days in a row**
and/or…		
AHI	> 10 per hour	**7 days in a row**
and/or…		
CAI	> 5 per hour	**7 days in a row**

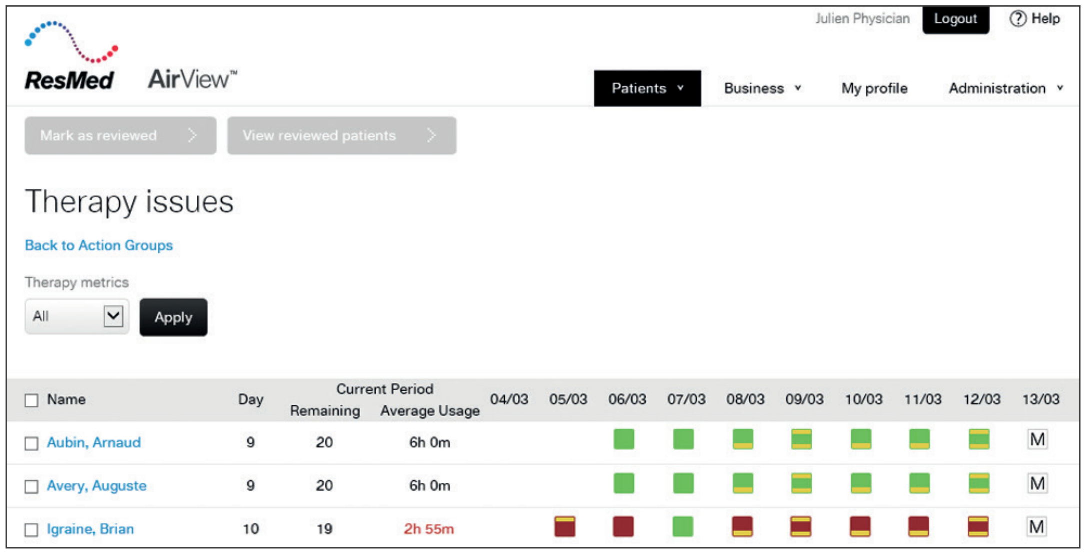
Ongoing usage follow up

Issue	Threshold	Timing
Daily usage hours	< 4 hours*	**5 days in a row**

- Leak is always 24 L/min and is not changed by preferences: Patient Leak Threshold
- No data triggers inclusion in the **No data received** group, but does not add the patient to other groups
- To disable the auto-add function for individual patients, go to **Patient profile** > **Preferences** > **Edit**.

**Usage issues and Ongoing usage follow up: 4 hours or 3 hours depending on country-specific rules.*

Features available inside each group



Patient group list

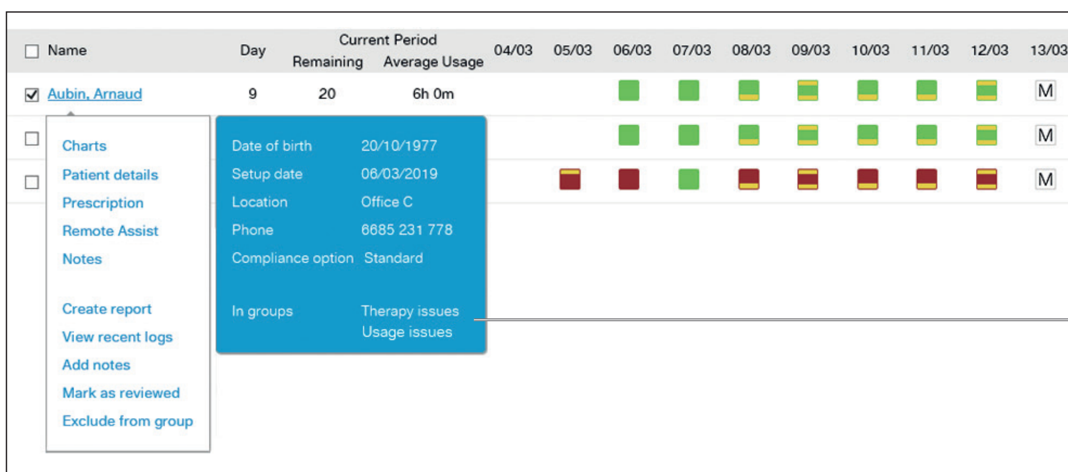
The patient group list is displayed when you click into a group. This **Therapy issues** screen lists all patients that have had a higher than expected leak, AHI or CAI.

Action menu

The Action menu is displayed when you click a patient name. This menu allows you to see key patient details and access specific sections of the patient's file, such as the Prescription or Remote Assist page.

Other actions that you can complete from this menu include:

- Create report
- View recent logs (a summary of other groups the patient has recently landed in)
- Add notes
- Mark as reviewed
- Exclude from group



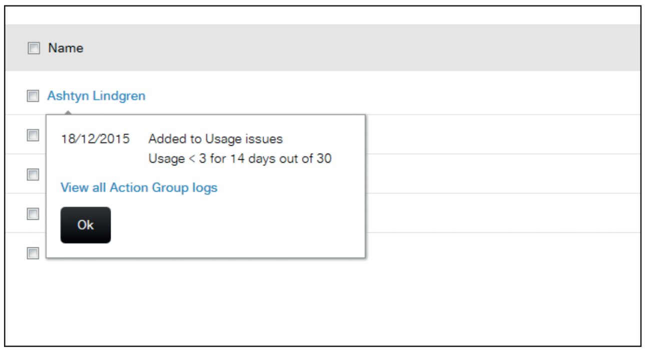
In groups

If your patient is in multiple Action Groups, these will be shown here.

Features available inside each group

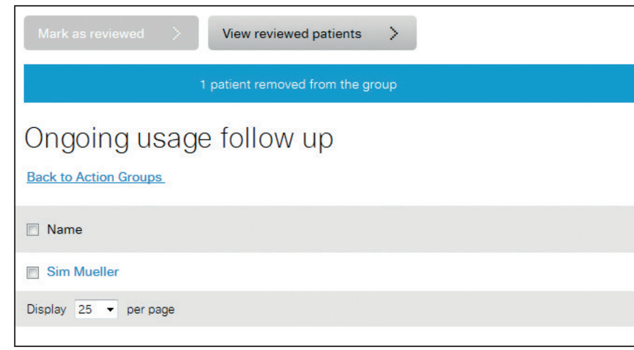
View recent logs

From the Action menu, click **View recent logs** to display the reason why the patient was added into the Action Group. You can find all Action Group logs when you click **View all Action Group logs**.



View reviewed patients

Click **View reviewed patients** to display all patients that have been reviewed in the last 48 hours.

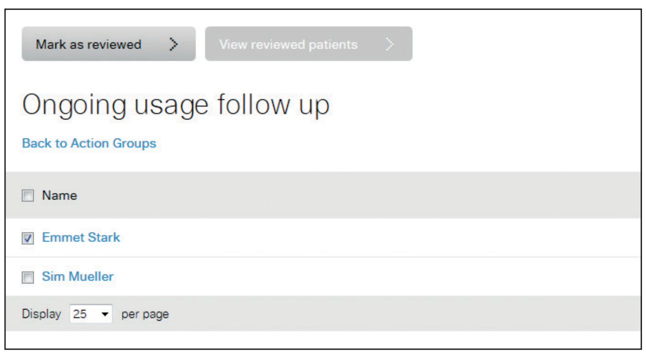


Mark as reviewed

Once you have actioned any patient issues (e.g. called the patient, adjusted settings), you can remove the patient from the Action Group.

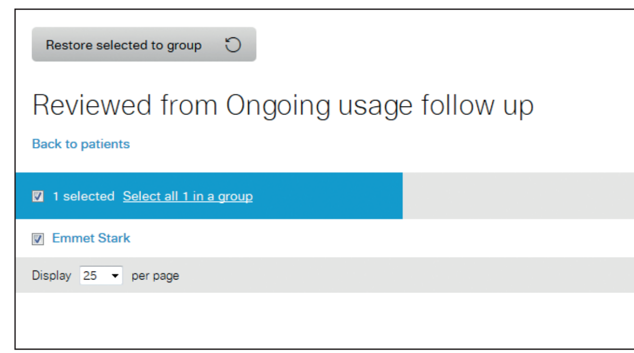
From the **Patients** > **Action Groups** menu, select the patient and click **Mark as Reviewed**.

You can also select multiple patients or select all patients in a group.



Restore reviewed patients

Select the patient and click **Restore selected to group**, to restore a patient back to the Action Group.



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Action Groups: auto-remove rules

Auto-remove rules simplify the management of Action Groups. Patients are automatically removed from an Action Group when they no longer meet any of the criteria for inclusion. This change of status is recorded in the patient groups log. Patients who are auto-removed do not appear in the **Mark as reviewed** list. Patients who are manually removed from a group appear in the **Reviewed patients** list.

Auto-removal rules

Patients who meet these criteria are automatically removed from the relevant group

Therapy issues: Mask leak, AHI & CAI	Usage issues: < 4 hours*	No data received

DURING

First 30 days

Therapy issues

Issue	Threshold	Timing
95% mask leak	≤ 24 L/min	3 days in a row
and/or…		
AHI	≤ 10 per hour	3 days in a row
and/or…		
CAI	≤ 5 per hour	3 days in a row

Usage issues

Issue	Threshold	Timing
Daily usage hours	≥ 4 hours	3 days in a row

No data received

Issue	Timing
Data received	for 1 day

AFTER

First 30 days

Ongoing therapy follow up

Issue	Threshold	Timing
95% mask leak	≤ 24 L/min	3 days in a row
and/or…		
AHI	≤ 10 per hour	3 days in a row
and/or…		
CAI	≤ 5 per hour	3 days in a row

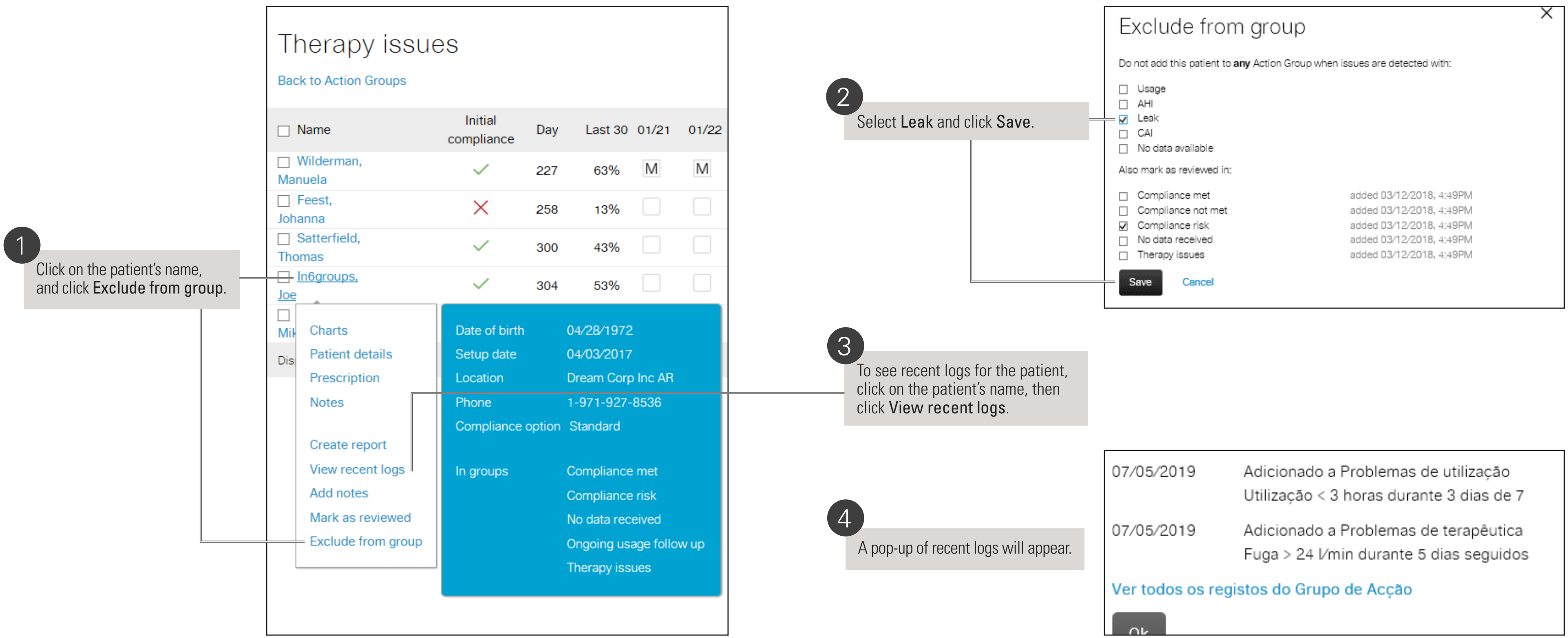
Ongoing usage follow up

Issue	Threshold	Timing
Daily usage hours	≥ 4 hours*	3 days in a row

**Usage issues and Ongoing usage follow up: 4 hours or 3 hours depending on country-specific rules.*

Excluding a patient from Action Groups

Example: Joe has been auto-enrolled in the **Therapy issues** Action Group due to high leak. I know he is doing well with therapy in spite of his leak issues so I will remove him from the group by following steps 1 to 4.



- The manual removal option is only available to organisations with Action Groups.
- If a patient was previously excluded from a group for a specific metric (e.g. leak, usage, etc), upon inclusion they can be triggered the next day.