

# Action Groups Guide

The **Action Groups** feature of AirView filters your patients into actionable groups based on certain criteria. It helps you manage your patients efficiently by focusing your attention specifically on patients that need your assistance.

**Action Groups** allow you to manage your patient population efficiently. For selected organisations, **Action Groups** will be activated in your AirView account. Patients are added/removed from a group based on having met a certain criteria. Additionally, you can exempt the patient from a certain parameter.

To navigate, from the **Patients** menu, select **Action Groups**.

## Action Groups

Patients are filtered into actionable lists based on certain criteria. Click any one of these groups to see specific patient therapy data for the past 10 days.

## Number of patients

Indicates the number of patients in the group.

## Rule description

Hover over any one of these groups to display a brief description of the rule that made up the group.

Therapy issues	Usage issues	No data received	Ongoing therapy follow up	Ongoing usage follow up
Identifies patients who have experienced higher than expected mask leak, AHI or CAI in their first 30 days of therapy.	Identifies patients who have demonstrated a trend in low usage on their device in their first 30 days of therapy.	Identifies patients whose data have not been transmitted for 3 days in their first 30 days of therapy and for 10 days after the first 30 days.	Identifies patients who are experiencing higher than expected mask leak, AHI or CAI after their first 30 days of therapy.	Identifies patients who have demonstrated a trend in low usage on their device after their first 30 days of therapy.



# Action Groups: auto-add rules

AirView automatically adds patients into Action Groups when they meet the relevant criteria and removes them when they no longer meet those criteria. Patients can also be manually removed from Action Groups. Please see pages 5 and 6 for details on auto and manual removal.

		Rules							
		Patients who meet these criteria are automatically added to relevant group							
		Therapy issues: Mask leak, AHI & CAI			Usage issues: < 4 hours*			No data received	
DURING	First 30 days	Therapy issues			Usage issues				
		Issue	Threshold	Timing	Issue	Threshold	Timing		
		95% mask leak	> 24 L/min	5 days <u>in a row</u>			3 in first 7 days		
		and/or...			Daily usage hours	< 4 hours*	5 in first 14 days		
		AHI	> 10 per hour	5 days <u>in a row</u>			12 in first 21 days	No data received	
		and/or...			14 in first 28 days	Issue Timing			
		CAI	> 5 per hour	5 <u>out of</u> 7 days			3 days <u>in a row</u> DURING first 30 days		
AFTER	First 30 days	Ongoing therapy follow up			Ongoing usage follow up			No data received	
		Issue	Threshold	Timing	Issue	Threshold	Timing		
		95% mask leak	> 24 L/min	5 days <u>in a row</u>			5 days <u>in a row</u>	15 days <u>in a row</u> AFTER first 30 days	
		and/or...			Daily usage hours	< 4 hours*			
		AHI	> 10 per hour	7 days <u>in a row</u>					
		and/or...							
		CAI	> 5 per hour	7 days <u>in a row</u>					

- Leak is always 24 L/min and is not changed by preferences: Patient Leak Threshold
- No data triggers inclusion in the **No data received** group, but does not add the patient to other groups
- To disable the auto-add function for individual patients, go to **Patient profile > Preferences > Edit**.

\*Usage issues and Ongoing usage follow up: 4 hours or 3 hours depending on country-specific rules.



# Features available inside each group

## Patient group list

The patient group list is displayed when you click into a group. This **Therapy issues** screen lists all patients that have had a higher than expected leak, AHI or CAI.

Julien Physician Logout ? Help

ResMed AirView™ Patients Business My profile Administration

Mark as reviewed View reviewed patients

### Therapy issues

[Back to Action Groups](#)

Therapy metrics: All Apply

Name	Day	Current Period		04/03	05/03	06/03	07/03	08/03	09/03	10/03	11/03	12/03	13/03
		Remaining	Average Usage										
<input type="checkbox"/> Aubin, Arnaud	9	20	6h 0m			■	■	■	■	■	■	■	M
<input type="checkbox"/> Avery, Auguste	9	20	6h 0m			■	■	■	■	■	■	■	M
<input type="checkbox"/> Igraine, Brian	10	19	2h 55m	■	■	■	■	■	■	■	■	■	M

## Action menu

The Action menu is displayed when you click a patient name. This menu allows you to see key patient details and access specific sections of the patient's file, such as the Prescription or Remote Assist page. Other actions that you can complete from this menu include:

- Create report
- View recent logs (a summary of other groups the patient has recently landed in)
- Add notes
- Mark as reviewed
- Exclude from group

Name	Day	Current Period		04/03	05/03	06/03	07/03	08/03	09/03	10/03	11/03	12/03	13/03
		Remaining	Average Usage										
<input checked="" type="checkbox"/> Aubin, Arnaud	9	20	6h 0m			■	■	■	■	■	■	■	M
<input type="checkbox"/>						■	■	■	■	■	■	■	M
<input type="checkbox"/>				■	■	■	■	■	■	■	■	■	M

Charts

Patient details

Prescription

Remote Assist

Notes

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[Create report](#)

[View recent logs](#)

[Add notes](#)

[Mark as reviewed](#)

[Exclude from group](#)

Date of birth: 20/10/1977

Setup date: 08/03/2019

Location: Office C

Phone: 6885 231 778

Compliance option: Standard

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In groups: [Therapy issues](#)

Usage issues

## In groups

If your patient is in multiple Action Groups, these will be shown here.



# Features available inside each group

## View recent logs

From the Action menu, click **View recent logs** to display the reason why the patient was added into the Action Group. You can find all Action Group logs when you click **View all Action Group logs**.

The screenshot shows a patient list with a modal window open for 'Ashtyn Lindgren'. The modal displays a log entry: '18/12/2015 Added to Usage issues Usage < 3 for 14 days out of 30'. Below the entry is a link 'View all Action Group logs' and an 'Ok' button.

## View reviewed patients

Click **View reviewed patients** to display all patients that have been reviewed in the last 48 hours.

The screenshot shows a patient list with a blue banner at the top stating '1 patient removed from the group'. Below the banner is the heading 'Ongoing usage follow up' and a link 'Back to Action Groups'. The patient list shows 'Sim Mueller' and a 'Display 25 per page' control.

## Mark as reviewed

Once you have actioned any patient issues (e.g. called the patient, adjusted settings), you can remove the patient from the Action Group.

From the **Patients > Action Groups** menu, select the patient and click **Mark as Reviewed**.

You can also select multiple patients or select all patients in a group.

The screenshot shows a patient list with buttons 'Mark as reviewed' and 'View reviewed patients'. The heading is 'Ongoing usage follow up' with a link 'Back to Action Groups'. The patient list shows 'Emmet Stark' and 'Sim Mueller' with checkboxes. A 'Display 25 per page' control is at the bottom.

## Restore reviewed patients

Select the patient and click **Restore selected to group**, to restore a patient back to the Action Group.

The screenshot shows a patient list with a button 'Restore selected to group'. The heading is 'Reviewed from Ongoing usage follow up' with a link 'Back to patients'. A blue bar indicates '1 selected Select all 1 in a group'. The patient list shows 'Emmet Stark' with a checked checkbox. A 'Display 25 per page' control is at the bottom.



# Action Groups: auto-remove rules

Auto-remove rules simplify the management of Action Groups. Patients are automatically removed from an Action Group when they no longer meet any of the criteria for inclusion. This change of status is recorded in the patient groups log. Patients who are auto-removed do not appear in the **Mark as reviewed** list. Patients who are manually removed from a group appear in the **Reviewed patients** list.

Auto-removal rules							
Patients who meet these criteria are automatically removed from the relevant group							
Therapy issues: Mask leak, AHI & CAI			Usage issues: < 4 hours*			No data received	
<b>DURING</b> First 30 days	<b>Therapy issues</b>			<b>Usage issues</b>			<b>No data received</b> Issue      Timing
	Issue	Threshold	Timing	Issue	Threshold	Timing	
	95% mask leak	≤ 24 L/min	3 days <u>in a row</u>	Daily usage hours	≥ 4 hours	3 days <u>in a row</u>	
	<i>and/or...</i>						
	AHI	≤ 10 per hour	3 days <u>in a row</u>				
<i>and/or...</i>							
CAI	≤ 5 per hour	3 days <u>in a row</u>					
<b>AFTER</b> First 30 days	<b>Ongoing therapy follow up</b>			<b>Ongoing usage follow up</b>			Data received for 1 day
	Issue	Threshold	Timing	Issue	Threshold	Timing	
	95% mask leak	≤ 24 L/min	3 days <u>in a row</u>	Daily usage hours	≥ 4 hours*	3 days <u>in a row</u>	
	<i>and/or...</i>						
	AHI	≤ 10 per hour	3 days <u>in a row</u>				
<i>and/or...</i>							
CAI	≤ 5 per hour	3 days <u>in a row</u>					

\*Usage issues and Ongoing usage follow up: 4 hours or 3 hours depending on country-specific rules.



# Excluding a patient from Action Groups

**Example:** Joe has been auto-enrolled in the **Therapy issues** Action Group due to high leak. I know he is doing well with therapy in spite of his leak issues so I will remove him from the group by following steps 1 to 4.

**1** Click on the patient's name, and click **Exclude from group**.

**2** Select **Leak** and click **Save**.

**3** To see recent logs for the patient, click on the patient's name, then click **View recent logs**.

**4** A pop-up of recent logs will appear.

Name	Initial compliance	Day	Last 30	01/21	01/22
<input type="checkbox"/> Wilderman, Manuela	✓	227	63%	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Feest, Johanna	✗	258	13%	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Satterfield, Thomas	✓	300	43%	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> In6groups, Joe	✓	304	53%	<input type="checkbox"/>	<input type="checkbox"/>

**Exclude from group**

Do not add this patient to **any** Action Group when issues are detected with:

- Usage
- AHI
- Leak
- CAI
- No data available

Also mark as reviewed in:

- Compliance met
- Compliance not met
- Compliance risk
- No data received
- Therapy issues

added 03/12/2018, 4:49PM  
added 03/12/2018, 4:49PM  
added 03/12/2018, 4:49PM  
added 03/12/2018, 4:49PM  
added 03/12/2018, 4:49PM

**Save** **Cancel**

07/05/2019 Adicionado a Problemas de utilização  
Utilização < 3 horas durante 3 dias de 7

07/05/2019 Adicionado a Problemas de terapêutica  
Fuga > 24 l/min durante 5 dias seguidos

**Ver todos os registos do Grupo de Acção**

**Ok**

- The manual removal option is only available to organisations with Action Groups.
- If a patient was previously excluded from a group for a specific metric (e.g. leak, usage, etc), upon inclusion they can be triggered the next day.